

## Strategic Overview and Scrutiny Work Programme 2017/18 and 2018/19

Topic	Intended outcomes/ objectives	Expected impact/ added value	What information is required?	Who needs to be heard from?	Lead Overview or Scrutiny Committee	Start date of the work
Northwest Relief Road	<p>To take part in the Consultation during September and October 2017</p> <p>To establish a balanced evidence based view of the social, economic, environmental and health impacts including benefits and dis-benefits of the NWRR.</p> <p>To provide a view on whether the business case stacks up.</p>	A cross-party view of the business case.	<p>Views of landowners</p> <p>Outcomes and evidence from environmental assessments</p> <p>Also clear view of the potential social, economic and health impacts</p> <p>Information on the potential to expand the road with additional carriage ways in the future</p> <p>Timelines and stages of work including decisions on funding, expected work start and completion dates.</p> <p>Cost benefit analysis of the NWRR</p> <p>Environmental Impact Assessments results</p>	<p>Land owners</p> <p>Businesses</p> <p>Developers</p>	Place	
Business/Council Relationship	<p>To develop an understanding of the type of support which that businesses require from the Council, and others.</p> <p>To make evidence based recommendations about a holistic approach to supporting business growth</p>	<p>Clarity from businesses about what they require from the Council.</p> <p>Confirmation of the 'products' which the Council currently has and/or needs to</p>	<p>Feedback from businesses on their views and perceptions of the support and services they receive and need from the Council – "is the Council good to do business with?"</p> <p>Information on the speed of decisions and interaction with services including Planning, Licensing, and Utilities.</p>	<p>Businesses</p> <p>Director</p> <p>Heads of Service</p> <p>Portfolio Holder</p> <p>Mangers of the relevant services</p>	Place	Spring 2018

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		<p>develop to support business growth</p> <p>Exploring whether offering a fast-track service would be appropriate.</p>	<p>Evidence of what businesses need from the Council now and in the future.</p> <p>What happens in other Council areas?</p>			
Review of Household Waste Recycling Centres	<p>To understand the issues that affect usage of the Shropshire Council HWRCs.</p> <p>To consider the current and future permit scheme options – to discourage the inappropriate use by trade waste customers</p> <p>To take account site safety for HWRC staff</p> <p>To identify options to improve site performance e.g. increasing recycling through the sites, and reduce costs for the Council.</p>	<p>Identifying options to ensure HWRC are Shropshire residents first</p> <p>To identify opportunities to improve performance at the sites.</p>	<p>Data and evidence related to the use of the sites</p> <p>Learning from other similar Council areas</p> <p>Learning from local schemes – e.g. Shrewsbury BID member single shared contract</p> <p>Learning from Veolia’s experience providing similar sites across the country.</p>	Council staff Portfolio Holder Veolia Shropshire Business Chamber	Place	1 February Place Overview Committee
Business Rates	<p>To understand the current business rate profile in Shropshire.</p> <p>To understand whether there are</p>	Evidence based recommendations which will inform plans or decisions about increasing	What the current business rate profile for Shropshire is. What the projections and forecasts are for businesses/sectors in		Place  Performance Management Scrutiny	14 September 2017

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	<p>particular businesses/ sectors where existing or new businesses would be more likely generate increased business rates to the Council v. businesses which will create better jobs and increase money in the local economy.</p> <p>To understand how the Council is going to enable the growth of existing businesses and attract new businesses.</p> <p>To make evidence based recommendations to inform the approaches which are developed and any subsequent decisions which are made.</p>	<p>Business Rates v. increasing better paid jobs.</p>	<p>Shropshire.</p> <p>What the key factors are for business growth – transport, utilities, digital.</p> <p>What businesses/ sectors would be the main targets to grow in relation to increasing business rates paid i.e. Retail/Supermarkets</p> <p>What businesses would create better paid jobs</p>		<p>Committee</p>	
<p>Infrastructure demands for Growth including Green Belt Review(to inform) Local Plan Review</p>	<p>To understand the infrastructure requirements</p> <p>To understand the relationship between employment land and housing type and need.</p> <p>To understand the options and potential of development along the A5/M54 corridor to cover all types of development including residential and economic, as well</p>	<p>Inform the development of options and plans.</p>	<p>Findings and recommendations of the CIL/S.106/NHB Task and Finish Group</p>	<p>Planning Policy Economic Growth Learning and Skills (school place planning) Town and Parish Councils</p>	<p>Place</p>	<p>Suggest winter 2017/18</p>

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	<p>as the infrastructure needed.</p> <p>Community amenities and infrastructure</p> <p>Set out evidence based recommendations to help inform developing plans and decision-making.</p>					
Marketing Shropshire	<p>Informing and setting out opportunities to market Shropshire to:</p> <ul style="list-style-type: none"> <li>• Business (existing and new/Shropshire and external)</li> <li>• Tourism/visitor economy</li> <li>• Retain students and young adults</li> </ul>	<p>Providing evidence and recommendations to inform decisions making and the range of marketing that could be beneficial.</p>			<p>Place</p> <p>Possibly joint with Communities in relation to tourism</p>	<p>Spring 2018</p>
Brexit	<p>Evidence based recommendations to help put Shropshire in a strong position to respond to any Government proposals and opportunities related to UK replacement of EU funds.</p>	<p>Putting the Council into a strong position</p>	<p>Information from Brexit Research being undertaken by officers.</p>	<p>NFU CLA Business Board</p>	<p>Place</p>	<p>Task and Finish Group during October 2017. Report back to Committee in November and to Cabinet in December</p>
PCC proposals relating to the Fire Service	<p>To fully consider the proposals of the PCC relating to the Fire and Rescue Service. To make recommendations to the</p>	<p>Provide the means for cross party consideration of the PCC's</p>	<p>Details of the PCC proposals Written and verbal evidence from Fire and Rescue Service Written and verbal evidence</p>	<p>PCC Chief Fire Officer Town and Parish Councils/SALC</p>	<p>Communities</p>	<p>Committee Meeting Monday 4 September</p>

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	Leader of the Council to use in the response to the PCC's consultation	proposals and to be presented to the Leader to inform the Council's response to the PCC's consultation	from SALC/T&PCs Any evidence from similar proposals in other LA areas	The public The relevant Portfolio Holders Members		
Environmental Maintenance Grants	To look into how basic work such as cutting grass and cleaning signs on Shropshire Council owned land will be delivered as the Environmental Maintenance Grants change in the future.	Providing evidence based recommendations	Confirmation of the proposals and timescales for the changes to the grants Hear from Council Officers and the Portfolio Holder Hear from Town and Parish Councils Any evidence of similar approaches being taken by other LAs and what happened as a result	Portfolio Holder Senior Officers Town and Parish Councils Public	Communities	October 2017
Local Joint Committees	To review the scope and role of LJs and make evidence based recommendations on what is needed now and in the future.	To explore the differing views of the value of LJs Understanding what might be appropriate for current and future requirements, and making evidence based recommendations to Cabinet	The original scope and purpose of the LJs. The changes to scope and purpose of LJs since their inception. Attendance and evidence from T&PCs and the public Views of the local community (how many are aware of the LJs and their purpose – and what would they find useful in the future?)	Portfolio Holder Senior Officers Town and Parish Councils Members of the Public/Local Community	Communities	TOR to Committee 27 November 2017

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Crime and Disorder Strategy	To consider the new Crime and Disorder Strategy and identify the measures/success criteria that the Committee want to use to understand progress and impact.	The establishment of specific agreed measures and milestones which the Committee will use as it fulfils the statutory role in relation to Crime and Disorder Partnerships	The new Crime and Disorder Strategy The for the strategies priorities: <ul style="list-style-type: none"> <li>• Reducing reoffending,</li> <li>• Vulnerable Adults – DV, hate crime, anti-social behaviour and CSE</li> <li>• Rural Crime and</li> <li>• Alcohol, health and violence.</li> </ul> The views of the Crime and Disorder Partnership members on the new Strategy and the actions they will be taking to deliver it and how they will be evidencing the delivery and impact.	The relevant Portfolio Holder(s) Senior Officers Members of the Crime and Disorder Partnership	Communities	
Resilient Communities/ Healthy Lives	To research and develop a view from the Council and communities which can inform the Council's contribution to the future of Primary Care (7 days per weeks and 52 weeks a year). To include the promotion of health and well-being of communities overall including the volunteering potential and addressing issues such as social isolation. To take account of other factors	Evidence based recommendations which can inform the development of plans for the future of Primary Care. Engagement with communities Exploring the role of voluntary and community groups			Communities with Health and Adult Social Care (Should this be fully cross-cutting?)	

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	which can have an impact on Healthy Lives such as air pollution.					
Early Help development – Family Hubs	<p>To understand how the Family Hubs will operate</p> <p>To consider the multiagency and new way of working</p> <p>To consider how the hubs co-ordinate and contribute to community initiatives</p> <p>To identify whether the changes might result in anything being lost and the expected impact</p> <p>To understand how outreach from the Family Hubs would operate</p>	<p>Informing the development of the Family Hubs</p> <p>Providing critical friend challenge</p>			People	
Development of the Early Help Performance Framework	To contribute to the development of the Early Help by identifying potential measures and how the measures could be best reported.	Helping identify measures and reporting requirements			People	
Placements for Looked After Children	<p>To understand the situation in relation to placements for looked after Children</p> <p>To have a focus on opportunities to increase fostering capacity</p> <p>To consider the sufficiency of placements</p> <p>To identify whether there is</p>	<p>Identifying and evidencing whether there is opportunity for the council to invest to save</p>			People	

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	opportunity for the council to invest to save					
Special Educational Needs and disability	<p>To understand the SEND reforms</p> <p>To consider their implementation in Shropshire</p> <p>To consider the engagement of partners who need to be involved and their roles and responsibilities</p> <p>To contribute to positive impact for children and families</p> <p>To make evidence based recommendations</p>	<p>Highlighting the SEND reforms and the role of partners</p>			People	
Ensuring the most effective use of diminishing resources for school improvement	<p>To understand the responsibilities which remain with the Council for school improvement</p> <p>To understand the changes to the budgets and therefore the service capacity</p> <p>To understand the impact of the changes and of what can be delivered</p>	<p>Critical friend challenge</p> <p>Informing the development of approaches</p>	<p>Changes to the budget and impact on resources</p> <p>The requirements on Local Government in relation to school improvement</p> <p>Hearing from the Portfolio Holder</p> <p>Hearing from the Director and Senior Learning and Skills Officers</p>	<p>Portfolio Holder</p> <p>Director</p> <p>Head of Service</p>	People	
Big Conversation 2017/18 – What do people get for their Council Tax?	<p>To consider and confirm the questions to be used in the Big Conversation</p> <p>To consider the findings of the engagement work</p> <p>To confirm conclusions and</p>	<p>Suggest the shape and tone for the questions</p> <p>Inform the conclusions and recommendations</p>	<p>The focus of the Big Conversation 2017/18</p> <p>Proposed questions</p> <p>Proposed approaches to be taken</p> <p>Analysis of the responses to the</p>		Performance Management	



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	recommendations arising from the Big Conversation 2017/18		engagement work			
Assets and Estates	To have a clear view of the Council's assets and how the estate is managed as part of the One Public Estate programme. To consider the plans and processes to manage, retain and invest in, and dispose of assets To make evidence based recommendations	Informing the approach for managing, retaining, investing in and disposing of assets	Public sector assets database Utilisation information New models of integrated public services to inform investment, development and disposal decisions. Existing and future property valuations based on use.	Portfolio Holder Director Head of Service	Performance Management	
Investments	To understand the approach to investment by the council, including links to assets and estates To consider the plans for investment and impact to date Make evidence based recommendations	Informing the Council's approach to investment			Performance Management	
Joined up strategies? - Adult Health and Fitness	To take an overview of the council's strategies and identify how/whether they join-up and deliver the Council's outcomes and priorities. To have a focus on adult health and fitness particularly in Market Towns To make evidence based recommendations	That the Council's strategies work together to deliver outcomes and priorities			Performance Management  Health and Adult Social Care  Communities  Place	
Obesity	To understand the situation with	Providing a focus		Dr Kevin Lewis	HASC	

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	<p>obesity in Shropshire To look into the need for education and awareness raising in relation obesity and the associated risks to people's health To identify support in communities and any gaps To understand the cost of diabetes To understand the best approaches to prevent type 2 diabetes</p>	<p>on obesity in Shropshire</p>		<p>Director of Public Health Portfolio Holder</p>		
<p>Maternity Services</p>	<p>To consider the causal factors related to the temporary closure of the MLUs including the recruitment and retention of midwives in Shropshire  To receive and understand the review of the MLUs by the CCG commissioners and any emerging recommendations or actions  To explore any possible impacts from the review of the MLUs, including looking at learning from other areas of the country where</p>	<p>To strengthen the voice of local people  Seeking the views of local HealthWatch to verify information provided by NHS bodies  Hold the CCG and SaTH to account</p>	<p>The review report and a presentation from the CCG Commissioners  The findings and outcomes from the engagement work carried out  Information from other Council areas where rural MLUs and maternity services have been reviewed  Hearing from expert witnesses</p>		<p>HASC</p>	<p>3 August 2017</p>

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	<p>changes to rural MLUs and maternity services have taken place.</p> <p>To make evidence based recommendations to the CCG and SaTH as appropriate.</p>		<p>from Health</p> <p>Hearing from Shropshire communities</p>			
Community Pharmacy	<p>To understand the impact of the remuneration changes</p> <p>To consider the effectiveness of on-line prescribing</p>	<p>Providing evidence of the speed of prescriptions being ready at the pharmacy following on on-line prescription being raised.</p> <p>Identifying whether any particular groups are affected more by the move to online prescriptions e.g. those with long-term conditions or older people.</p>			HASC	
Pre-discharge	To understand the frequency and	Inform work			HASC	

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planning and continuity	<p>impact of discharges of people from hospital without appropriate care being in place</p> <p>To consider whether there is a difference for those living in rural areas compared to those from urban areas</p> <p>To consider the GP offer and the role of hospital pharmacies</p> <p>To hear from HealthWatch and Patient Groups and engage with communities through them.</p>	taking place across Health and Social Care				
Improved Better Care Fund (IBCF)	<p>To understand the role and focus of the IBCF</p> <p>To consider the interventions and actions being put into place to help reduce unplanned admissions and reduce delayed transfers of care</p> <p>To review the metrics identified nationally and locally</p> <p>To consider the potential clawback concerns for the IBCF Funding (totalling £12m over three years)</p>	Inform work taking place across Health and Social Care			HASC	
STP Prevention Programme	To understand how prevention is defined by the different organisations and sectors in Shropshire	To inform a shared definition of prevention from across the	Learning from the Oswestry Pilot including Social Prescribing		HASC  Communities	

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	To consider the different approaches to prevention and the levels at which these can operate i.e. at a community level to a county-wide approach To understand how a joined up approach to commissioning prevention could operate	Health and Social Care economy To inform the possible joint commissioning of prevention services				
Community Services	To understand the changes to Community Services as a result of changes at the Community Health Trust To understand the potential implications of any changes to communities, the VCSE, the Council and others	Highlighting possible implications to inform any planning/ mitigation			HASC	
Housing	To take a view across the provision of Housing in Shropshire including affordable housing, housing for key workers, the contribution of appropriate housing to reducing admission avoidance and delayed transfers of care, and the impact of fuel poverty	Providing a comprehensive view across the different types of housing needed in Shropshire			HASC Place Communities	
West Midlands Ambulance Service (WMAS)	To hear from WMAS about their Outstanding CQC rating and understand how this is reflected	Continued focus on WMAS and the levels of service in			HASC	

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	<p>in the service provided in Shropshire.</p> <p>To explore any recruitment and retention issues (including First Responders) WMAS have, whether any impact from this is evident in Shropshire.</p> <p>To understand what actions are being taken by WMAS to address any issues</p>	Shropshire				

**Additional items to be added:**

Corporate Parenting – People Overview Committee – 29 November 2017. Terms of reference for possible Task and Finish Group being developed for consideration at this Committee meeting

Twenty is Plenty – Place Overview Committee – 1 February 2018

Welfare Reform – expected to be covered across more than one Committee and largely through task and finish groups - starting early in the New Year